

Embassy of the United States of America Maputo - Mozambique

Consular Section

Emergency Message for U.S. Citizens Flooding in Limpopo River Basin

January 23, 2013

This emergency message alerts U.S. citizens in Mozambique to extensive flooding in the Limpopo River basin. The Government of Mozambique has reported a Red Alert for flooding in the Limpopo River basin with the Chokwe district being the most affected. Mozambican authorities have advised residents to evacuate the area and move to higher ground. A civil protection unit has been sent to certain areas of the Chokwe district to intervene in case there is a need for compulsory evacuation. We advise against all travel to this area.

U.S. citizens should follow all official instructions from the Government of Mozambique regarding the flooding including evacuation orders. All U.S. citizens currently in impacted areas should secure their travel documents, (i.e., U.S. Passport, Birth Certificate, picture IDs, etc.) by placing them in a safe, waterproof location and carry them with you at all times. U.S. citizens are reminded to keep friends and family in the United States apprised of your whereabouts.

For information on disaster preparedness, please see the Federal Emergency Management webpage at www.fema.gov.

You can get Embassy updates by checking the website of the <u>U.S. Embassy in Maputo</u>. You can also get global updates at the <u>U.S. Department of State's Bureau of Consular Affairs website</u> where you can find the current Worldwide Caution, Travel Warnings, Travel Alerts, and <u>Country Specific Information</u>. Follow us on <u>Twitter</u> and the Bureau of Consular Affairs page on <u>Facebook</u> as well, or you can download our free Smart Traveler App, available through <u>iTunes</u> and the <u>Android</u> marketplace, to have travel information at your fingertips. If you don't have internet access, current information on safety and security can also be obtained by calling 1-888-407-4747 toll-free in the United States, or for callers from other countries, a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

If you are going to live in or travel to Mozambique, please take the time to tell us about your trip by enrolling in the <u>Smart Traveler Enrollment Program- STEP</u>. If you enroll, we can keep you up to date with important safety and security announcements. It will also help your friends

and family get in touch with you in an emergency. You should remember to keep all of your information in STEP up to date. It is important during enrollment or updating of information to include your current phone number and current email address where you can be reached in case of an emergency.

The U.S. Embassy is located in Maputo at 193 Avenida Kenneth Kaunda, telephone (258) 21 49 2797. Non-emergency American Citizens Services are offered via the online appointment system.

The after-hours telephone numbers for use in emergencies are (258) 21 49 0723 and 21 49 2797. The Consular Section's e-mail address is consularmaputo@state.gov. The Embassy's web site is http://maputo.usembassy.gov/.